

## DISTANCE PURCHASE AGREEMENT

for the purchase of goods in SIA "VUDLANDE" online store [www.vudlande.lv](http://www.vudlande.lv)

### 1. Contracting Parties

- 1.1. Seller: SIA "VUDLANDE", Reg. No. 54103005451, legal address: "Lejasupītes", Launkalne parish, Smitene region, LV-4729 (hereinafter – the Seller).
- 1.2. Buyer: a natural or legal person who places an order for goods on the website [www.vudlande.lv](http://www.vudlande.lv) (hereinafter – the Buyer).

### 2. Subject of the Agreement

- 2.1. The Seller sells and delivers timber products to the Buyer in accordance with the order.
- 2.2. The Buyer undertakes to pay for the Goods in full, including delivery costs, no later than on the scheduled delivery date.

### 3. Conclusion of the Agreement

- 3.1. The Agreement shall be deemed concluded at the moment the Buyer has made the payment for the order.

### 4. Price of Goods and Payment

- 4.1. The prices of the Goods are indicated on the website including VAT. Payment is made in the methods specified on the website.

### 5. Delivery of Goods

- 5.1. The Seller delivers the Goods using its own transport to the address specified by the Buyer.
- 5.2. When placing an order, delivery costs are calculated based on the number of kilometers from the production site to the Buyer's address, multiplied by the coefficient, i.e. price per kilometer.
- 5.3. The distance from the production site to the Buyer's address is determined using the "Google Maps" integrated solution on the website.
- 5.4. By paying for the order, the Buyer agrees to the delivery time specified on the website.
- 5.5. When placing an order, the Buyer also has the right to receive the order at the Seller's production site.

### 6. Right of Withdrawal

- 6.1. The Buyer has the right to withdraw from the goods within 14 days of receipt by sending a withdrawal notice to the Seller's email address [vudlande@vudlande.lv](mailto:vudlande@vudlande.lv), indicating "withdrawal notice" in the subject line.
- 6.2. The Seller processes the withdrawal notice within 1 to 3 working days.
- 6.3. The goods must be returned in their original condition and packaging.
- 6.4. When exercising the right of withdrawal, the Seller ensures loading and transportation of the goods for return, but the Buyer covers the return costs according to the delivery tariff valid at the time of purchase, unless the goods are found to have a defect caused by the manufacturer.
- 6.5. If a defect caused by the manufacturer or delivery is found, a photo of the defect must be attached to the withdrawal form. In this case, the Seller covers the costs of returning the goods.

### 7. Privacy Policy

- 7.1. The Buyer's personal data are processed in accordance with the Privacy Policy available at [www.vudlande.lv](http://www.vudlande.lv).

## 8. Dispute Resolution

8.1. Disputes shall be resolved through negotiations. If no agreement is reached, the dispute shall be resolved in the court of the Republic of Latvia.

## 9. Final Provisions

9.1. The distance contract enters into force after the payment of the order.

9.2. The Seller has the right to unilaterally amend the terms of the Agreement, but the new terms do not apply to an already valid contract unless the Seller has informed the Buyer of these changes by phone or email.

The date of conclusion of the Agreement is the date of payment of the order.

The Agreement is valid without the signatures of the Seller and the Buyer, as it enters into force automatically upon placing and paying for an order in the Seller's online store [www.vudlande.lv](http://www.vudlande.lv).

## WITHDRAWAL FORM

I hereby withdraw from the distance contract regarding the purchase of the following goods:

Product(s): \_\_\_\_\_

Order date: \_\_\_\_\_

Date of receipt: \_\_\_\_\_

Buyer's name, surname: \_\_\_\_\_

Address: \_\_\_\_\_

Email / Phone: \_\_\_\_\_

Date: \_\_\_\_\_ Signature: \_\_\_\_\_